

## Product Bulletin 1835 TTY - 6.15.B



## **I-Phone 6 and Telephone Entry**

**DOORKING HAS IDENTIFIED A POTENTIAL ISSUE WITH I-PHONE 6 MODELS THE "TONE OPEN" FUNCTIONS.** I-Phone 6 models may encounter problems generating a clear, strong "9" tone to open the gate through a Telephone Entry System. This can be an intermittent problem and can be affected by the Cellular Carrier, and the Cell Network that the phone is connected through.

We have found that setting the I-Phone to use the LTE network for Data Only, instead of Voice and Data, may improve performance of the DTMF Tone Output on these I-Phone 6 and 6S models.

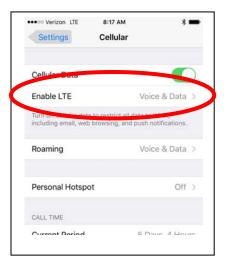
2) Select Cellular

To change the setting in the I-Phone, please follow these steps:

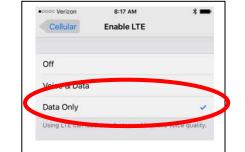
1) Go to the Settings Menu:



## 3) Select Enable LTE



3) Select Enable LTE



This will help improve the "9" Tone output from the I-Phone unit.

## Please contact DoorKing for more information.